

TRAVEL ASSISTANCE SERVICES



AXA Assistance USA Inc. Travel Assistance Program

866-384-2786
630-616-4536 collect

Carry this card with you when you travel. Assistance is available 24 hours a day, seven days a week, 365 days a year.



US[®]Able Life

Travel assistance helps when unexpected events happen while traveling

Live life. You're covered.[®]

US[®]Able Life understands that unexpected events can occur whether your employees are traveling for business or pleasure. That's why we've partnered with AXA Assistance USA Inc.¹ to provide global emergency response and everyday travel assistance to our members, their spouses, and dependent children at no additional cost.

This program offers you a broad range of valuable travel and medical support services 24 hours a day, seven days a week, 365 days a year. With one simple phone call to our response center, you will be connected to a global network of providers to assist you when you travel 100 miles or more from home.

Travel Eye information portal

Travel Eye offers useful intelligence designed to provide necessary knowledge throughout the life cycle of your trip. Through this dedicated information portal, you have access to the most accurate, real-time information on global events, security, and medical risks per country, as well as access to AXA's global medical network.

Register by visiting: accounts.travel-eye-axa.com/en/registration/usa_life_emp.

PRODUCT HIGHLIGHTS

- Assistance is just a phone call away — travel information and medical assistance services can be accessed worldwide 24 hours a day, seven days a week, 365 days a year
- Travel Eye information portal provides access to the most accurate, real-time information on global events, security, and medical risks per country, as well as access to AXA's global medical network
- Put the attached member card in your wallet and take it with you when you travel

US[®]Able Life



**Call AXA Assistance USA Inc.
if you require travel, medical, and/or
medical transportation assistance.**

This is not a medical insurance card. Reference this flyer for a list of covered services. All services must be authorized and provided by AXA Assistance USA Inc. No reimbursements will be accepted.



USable LifeSM

Program guidelines and services

Travel services

- Lost document and luggage assistance
- Emergency cash/bail assistance
- Emergency message transmission
- Telephone interpretation
- Legal referrals
- Pre-trip and cultural information
- Vaccination recommendations
- General travel information
- Vehicle return²

Medical transportation services

- Emergency medical evacuation²
- Medical repatriation²
- Return of mortal remains²
- Return of traveling companion²
- Visit of a family member or friend²
- Return of minor children²
- Dispatch of physician²

Medical assistance services

- Medical and dental referrals
- Coordination of hospital admission
- Critical care monitoring
- Dispatch of prescription medication

Services will not be provided or available for any loss or injury that is caused by, or a result of a mental nervous condition or diagnosis, traveling against the advice of a physician, traveling for medical treatment, pregnancy (except complications of pregnancy) and childbirth, or voluntary-induced abortion.

How can we help?

If you have any questions about the services or require assistance, please contact AXA Assistance USA Inc. at 866-384-2786 or 630-616-4536 (collect), or email medassist-usa@axa-assistance.us.

¹USable Life has contracted with AXA Assistance USA Inc. to offer the service to our Group Term Life policyholders.

²Program Terms: When traveling 100 miles or more away from home for up to 120 days, medical emergency transportation services include the arrangement and payment for any reasonable and customary charges determined by AXA Assistance USA Inc. Vehicle return service is applicable upon activation of medical emergency transportation. No reimbursements for out-of-pocket expenses will be accepted. All additional costs are the responsibility of the member. Services will be provided as permitted under applicable law. Services must be authorized and arranged by AXA Assistance. Travel assistance services are not insurance.

USable LifeSM and Live life. You're covered.[®] are used with the consent of USable Mutual Insurance Company.

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