

## Submit Wellness claims online!

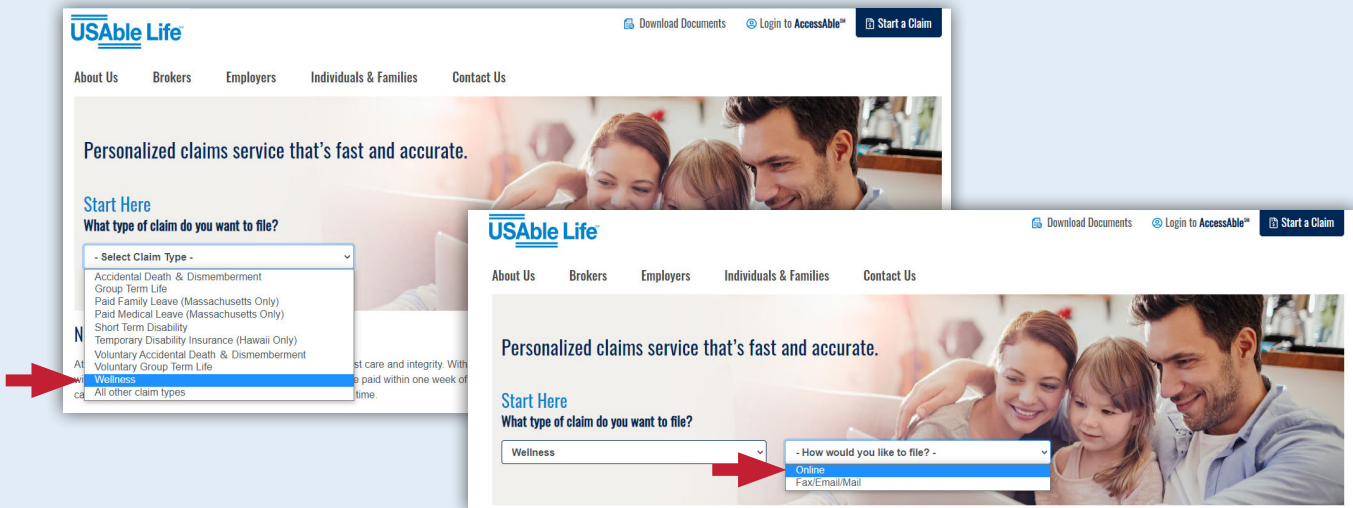
US Able Life provides flexibility in submitting Wellness claims with our new online claims submission option, which offers an enhanced customer experience that is easy, convenient, and secure.

From start to finish, an online claims submission typically takes 20 minutes or less — it's that simple! Our customers still have the option to submit claims by mail, email, phone, or fax; visit us online at [USableLife.com](http://USableLife.com) for those instructions.

## GETTING STARTED

To get started, navigate to [USableLife.com/claims](http://USableLife.com/claims) and complete a few drop-down menu questions:

1. Select **Wellness** from the drop-down list under **What type of claim do you want to file?**
2. On the same screen, select **Online** from the drop-down list under **How would you like to file?**

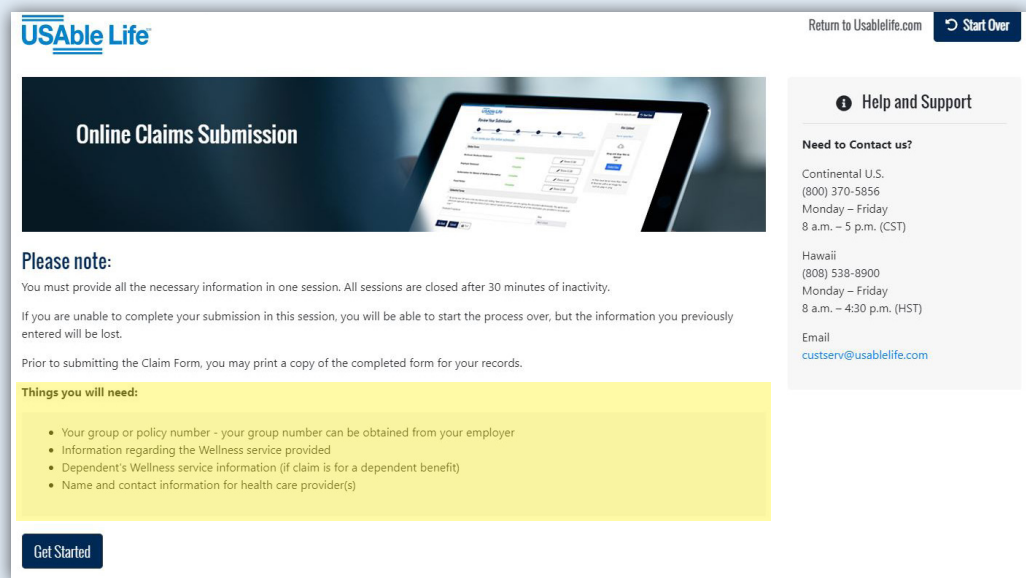


3. You will then progress to the "Online Claims Submission" screen.

Before you continue, please note the **Things you will need** section. You must have the group policy number ready to go for the next steps.

Select **Get Started**.

4. This is the last step before you begin steps 1-6 of the Wellness claims submission process.



## STEP 1: DISCLAIMER

This is the "Electronic Delivery Consent Notice" screen. Please review carefully.

We are required to provide certain information to you before you agree to receive electronic communications.

This notice applies to all Internet-based communications from us, including email, website, and mobile applications.

By completing this acknowledgement, you are consenting to receive electronic communications from USABLE Life.

Check the box for **I acknowledge this disclaimer**, enter your name in the **Signature** field or **Representative's Signature** (if you are completing this claim on behalf of the claimant), check the box for **I'm not a robot**, and select **Save and Continue**.

## STEP 2: DEMOGRAPHICS

Complete the fields requested on this page, including first, middle, and last name, as well as your group policy number.

Select **Save and Continue**.

## STEPS 3-5: STATEMENT, AUTHORIZATION, AND FRAUD NOTICE

Complete all required fields then complete the **Sign & Date Below** section, checking the acknowledgment box and filling in information for **Requestor's E-signature** and **Email Address**. Select **Save and Continue**.

Next, complete the "Authorization Notice for release of medical records" and "Fraud Notice" screens. For each screen, complete the **Sign & Date Below** section, checking the acknowledgment box, filling in the **Employee's E-signature** field, and selecting **Save and Continue**.

## STEP 6: REVIEW AND SUBMIT

Please review this page to ensure all forms have been completed. Check the acknowledgment box, fill in the **Employee's E-signature** field, and select **Submit**.

Once your online Wellness claims submission is ready to go, select **Submit**. A "Success!" screen will appear stating that a confirmation email has been sent to the email address you provided.

Congratulations, your Wellness claim has been successfully submitted to US Able Life!



Rated "A" (excellent) by A.M. Best for ten consecutive years



Recognized as one of the "Ward's 50" L&H Top Performers

